SEVEN SEALS
31st Floor Yokohama Landmark Tower, 2-2-1 Minatomirai, Nishi-ku, Yokohama, Kanagawa 220-8131 JAPAN
TEL:045-228-9310 / FAX:045-228-9320

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To Our Customers and Business Partners

SEVEN SEALS Co., Ltd.

Notice of Change to the Way We Deliver Files by Email

Thank you for your continued support.

As part of our ongoing efforts to strengthen information security, we are changing the way we send files by email to our customers and business partners.

When files are sent by email, appropriate safeguards are required to reduce risks such as information leakage. To better protect the information we exchange with our customers and business partners, files will be provided through an authenticated download process.

As a result of this change, you will need to complete an authentication process to receive files. We apologize for the additional steps involved and appreciate your understanding and cooperation as we strengthen the protection of your information.

Details

1. Overview

Instead of attaching files directly to emails, we will provide a download URL. You will be able to download the files after accessing the URL and completing recipient authentication.

2. Details

Applicable Files	Files sent by email from SEVEN SEALS to customers and business partners
New Delivery Method	Files will be provided through a download URL included in the email. Please follow the instructions in the email and complete recipient authentication before downloading the files.
How to Download Files	1. Open the download URL provided in the email. 2. Follow the on-screen instructions, confirm your email address, and request an authentication code. 3. Check your email for the authentication code. 4. Enter the authentication code on the screen. Once authenticated, download the files.
Action Required	Please follow the instructions in the email and on the screen to enter the authentication code and download the files.
Contact	If you do not receive an authentication code, are unable to download the files, or have any questions regarding this change, please contact the SEVEN SEALS representative who sent you the email.

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